

FAQs

How do I get there?

We're located approximately 30 min drive from 100 Mile House, British Columbia, Canada.

We're approximately 5.5 hours (454 km) drive from Vancouver, BC, and the Vancouver International Airport (YVR). Kamloops Airport (YKA) is the nearest regional airport, approximately 2.5 hours (194 km).

When can I check in?

Self check-in is any time after 3pm. You will receive our door code once the reservation has been confirmed.

When do I check out?

Check-out is 11 am.

How many people can stay?

6 people (which includes children of any age) is our maximum occupancy.

Can I bring my pet?

No. We are just beginning our short-term rental journey and for several reasons, we've decided that we cannot accept pets. The only exception made is for service dogs.

Do you have WIFI?

Yes, we have Starlink Internet which is reliable and fast. The guest WIFI is provided in the Guest Book on the kitchen counter when you arrive. If you want to stream movies, please bring your own laptop and HDMI cable to connect to our TV.

Can I smoke?

No. Our property (house and land) are non-smoking of any kind which includes tobacco, vaping, and marijuana.

Is the water potable?

Yes, we have drinkable, tested, delicious well water.

Can I rent your lakehouse for a party?

No. We do not allow parties of any kind. What's a party, you might ask? We consider a party is when extra people beyond the allowable occupancy of 6 people arrive to celebrate for any reason.

Can I rent your lakehouse as a venue?

The Lakehouse on Fox is a private residence in a residential neighbourhood. It isn't suitable for events, workshops, retreats, or filming. If you have a specific request for your private booking where only 6 people (our max occupancy) are involved, let's discuss further.

Can I have professional photos taken?

Yes, you can bring your own photographer to document your stay.

Are there booking fees?

Booking through rental sites: yes, their fees and costs are paid by the guest.

Booking with us directly:

- will save you hidden fees and costs found on popular rental sites.
- A deposit is required by e-transfer.
- Refunds, if they apply, are issued by e-transfer.
- See our full Terms & Conditions before booking for more information.

Is there a cleaning fee?

Yes, we have a professional company contracted to turn over the lakehouse before each guest arrives.

What is your cancellation policy?

We understand that sometimes life happens, and reservations need to be altered. To receive a full refund, guests must cancel at least 60 days before check-in. Cancellations made with 30 days or less to arrival will receive a 50% refund, depending on how the reservation was made. Before booking, you must read and agree to our Terms & Conditions which includes full information on cancellations.